

## **Terms and Conditions**

### **Ethiopian Airlines Extra Baggage**

1. The following Terms and Conditions shall apply for the extra bag/s with charge on top of the free baggage allowance that you already have. This terms and conditions applicable only for online extra baggage sales (Ethiopian airlines website & mobile application).
2. These excess baggage rates are only applicable on Ethiopian operated flights only.
3. These excess baggage rates shall be applicable per journey and Addis Ababa should be a transfer point (e.g., for the one-way itinerary London-Addis Ababa-Zanzibar, the Excess baggage charge shall be assessed for London-Zanzibar), but if Addis Ababa is a stopover, then charge shall be assessed per sector as London-Addis Ababa plus Addis Ababa-Zanzibar
4. Excess baggage fee Payment is non-refundable/non-reroutable unless the cancelation is involuntary by Ethiopian airlines.
5. Any baggage with total dimensions exceeding 158 cm (62 inches) cannot be transported as checked baggage and must be sent as cargo or freight.
6. Excess baggage is non-endorsable and non-transferable between passengers.
7. Maximum allowed weight per checked bag is 32 kg (70 lbs).
8. Your purchase is valid for the amount (piece with maximum weight or maximum weight), flight(s) and date(s) shown on the purchase receipt.
9. Only ticketed passengers can benefit from excess baggage sales service
10. Specifically, defined items such as sports equipment/musical instrument shall

not be considered within the scope of excess baggage status. Allowances for baggage under special status can be purchased at sales offices/ticket office/call center or any Ethiopian office nearby.

11. Purchase of excess bags for group passengers (10 and above) is available only at the airport at the check in Counter.
12. Extra baggage cannot be purchased from online channel if another airline involves in the journey.
13. Per the D.O.T rule; for payments made in the USA full refund without penalty is permitted if request is made within 24 hours of the payment.
14. Per the D.O.T. rule, passengers traveling to/from USA are entitled to a refund of excess baggage fees if their checked baggage is delayed for 30 hours or more.